California Association for Adult Day Services

ASSOCIATE MEMBERS

Updated JANUARY 1, 2019

Contact information and details follow this page, in ALPHA order by business / organization name.

Billing / Data Management

- Correlink Systems, Inc. iLife®
- RTZ Systems / CADCare[®]
- TurboTAR, Inc. / TurboADHC®

Business Consultants

Total ADHC Solutions, Inc.

Caregiving

- Community Support Partnership
- Family Caregiver Alliance

Coalitions / Networks

- Adult Day Services Network of Contra Costa
- DayBreak Adult Care Centers
- OC Adult Day Services Coalition

Commercial Real Estate

A – Med Realty Group

Health Care Management

Partners F2F Team

Health Care Plans

- Anthem, Inc.
- Blue Shield of California Promise Health Plan (formerly Care1st Health Plan)
- CalOptima
- Health Plan of San Mateo
- L.A. Care Health Plan
- Molina Healthcare of California
- Santa Clara Family Health Plan

Information / Referral Services

 Independence at Home, a SCAN Community Service

Insurance Services

- Colony West Financial Insurance Service, Inc.
- Heffernan Insurance Brokers
- Nonprofits Insurance Alliance of California (NIAC)

Legal Services

- Dennis M. Warren, Attorney at Law, APC
- Hanson Bridgett LLP

Contact information and details follow this page, in ALPHA order by business / organization name.

7/11/2016 Vendor

Amed Franco

President/Broker A – Med Realty Group 611 S Euclid Street Fullerton, CA 92832-2644

T: 714-224-0826 x 24

E: amedfranco@gmail.com

W: www.amedrealty.com



California Association for Adult Day Services
Continuous Associate Member Since 2010

Description:

Sale of medical facilities / day programs.

4/11/2018

Allied Community / Government Organization

Carole Brekke, MPA Kitty Barnes

Co-Directors
Adult Day Services Network of Contra Costa
490 Golf Club Road
Pleasant Hill, CA 94523-1553

T: 925-682-1000

E: info@adultdaycc.org

W: www.adultdaycc.org



California Association for Adult Day Services

Continuous Associate Member Since 2003

Description:

The Adult Day Services Network of Contra Costa is a nonprofit organization. Our mission is to promote the 11 adult day services centers available throughout Contra Costa County, California in order to support and enrich the lives of seniors, people with disabilities, their families and the community.

We assist family members in finding a day program or other community service that meets their loved one's needs by helping navigate the programs based on their location and differing services and specialties offered at each location.

We provide training and technical support to staff of the adult day services programs, assist in outreach for the programs and offer community education. We have a small Emergency Respite fund for current participants' caregivers.

Anthem, Inc. HEALTH CARE PLANS

10/11/2016 Health Care Provider Partner

Beau Hennemann

Director, GBD Special Programs Anthem, Inc. 425 E Colorado Street, Suite 600 Glendale, CA 91205-1675

T: 818-291-6993

E: beau.hennemann@anthem.com

W: www.anthem.com/ca



California Association for Adult Day Services

Continuous Associate Member Since 2016

Description:

Anthem, Inc. is committed to being your trusted health care partner. We are developing the technology, solutions and programs that give consumers greater access to care, working with providers to ensure a quality health care experience for consumers and easing cost challenges by advancing affordability in the health care industry.

Blue Shield of California Promise Health Plan (formerly Care1st Health Plan)

HEALTH CARE PLANS

1/1/2019

Health Care Provider Partner

Araceli Garcia

LTSS & HCBS Contract Manager Blue Shield of California Promise Health Plan 601 Potrero Grande Drive Monterey Park, CA 91755-7444

T: 323-827-6123

E: agarcia@care1st.com

W: www.care1st.com



California Association for Adult Day Services

Continuous Associate Member Since 2014

Description:

Blue Shield of California Promise Health Plan is a not-for-profit managed Medicare and Medicaid health plan which serves our 500,000 members in California and Texas.

Blue Shield of California Promise Health Plan is participating in the California Coordinated Care Initiative in Los Angeles and San Diego counties.

Note: On January 1, 2019, Care1st Health Plan became Blue Shield of California Promise Health Plan.

CalOptima HEALTH CARE PLANS

6/19/2018 Health Care Provider Partner

Shamiq Hussain

Legislative Affairs CalOptima 505 City Parkway West Orange, CA 92868-2924

T: 714-347-3208

E: shussain@caloptima.org

W: www.caloptima.org



California Association for Adult Day Services
Continuous Associate Member Since 2009

Description:

CalOptima is an integrated health care system that administers health insurance programs for Orange County children, low income families, and persons with disabilities.

The public agency's programs include coverage for people in Medi-Cal, a Medicare Special Needs Plan called OneCare, and coverage for children in the Healthy Families and Healthy Kids programs through CalOptima Kids.

3/14/2017 Vendor

William (Bill) Kaley

President

Town and Country Financial & Insurance Group, Inc. DBA: Colony West Financial Insurance Service, Inc. 201 E Sandpointe Avenue, Suite 360 Santa Ana, CA 92707-8739

T: 714-542-4870 x 212

E: <u>bill@colony-west.com</u>
W: <u>www.colony-west.com</u>



California Association for Adult Day Services

Continuous Associate Member Since 2017

Description:

Colony West Financial Insurance Services is a nationally licensed commercial insurance agency and brokerage that delivers unmatched scale, service, expertise, and carrier access to small and mid-sized business to protect their financial security.

8/8/2017

Allied Community / Government Organization

Lusine (Lucy) Nalbandyan

CEO

Community Support Partnership 13000 S Central Avenue Glendale, CA 91204-2506

T: 818-691-5252

E: info@cspnonprofit.org

W: www.cspnonprofit.org



California Association for Adult Day Services

Continuous Associate Member Since 2017

Description:

Community Support Partnership in Glendale, CA is a nonprofit 501 (3) (c) organization that provides services to women, individuals with disabilities, caregivers, and vulnerable groups. We hold inspirational support groups and provide dependable concierge services.

Our Support Groups offer a safe place where anyone can feel welcome and understood. You can also become a partner, an associate, or a volunteer. Join us and let us help one another lead happier, healthier, and more productive lives.

- Caregiver Support Groups
- Coffee Hours with Norair

- Grief Support Groups
- Women Coffee Hours

Our Concierge Services strive to deliver the right assistance you require. To meet our objective, we provide services that are customized according to your specific needs. Please get in touch with us to ask for special discounts and to book an appointment.

- Bookkeeping
- Driving
- Gardening
- In-Home Sitting Services
- Making Phone Calls
- Reading
- Tutoring, Translations, Documentation Help, and Applications

- Companionship
- Entertaining (e.g. singing, playing the piano)
- Helping at Events and Special Occasions
- Light Housekeeping
- Meal Preparation
- Shopping

9/30/2014 Vendor

Steven Braker

Director Correlink Systems, Inc. – iLife® 31441 Santa Margarita Parkway, Suite A237 Rancho Santa Margarita, CA 92688-1836

T: 949-338-4748

E: info@correlink.com
W: www.correlink.com



California Association for Adult Day Services Continuous Associate Member Since 2011

Description:

Electronic Health Records and Billing Software for Community Based Adult Service Providers.

2/24/2016

Allied Community / Government Organization

Ofra Paz

Executive Director
DayBreak Adult Care Centers
510 17th Street, Suite 200
Oakland, CA 94612-1567

T: 510-834-4423

E: ofra@daybreakcenters.org

W: www.daybreakcenters.org



California Association for Adult Day Services
Continuous Associate Member Since 1997

Description:

DayBreak Adult Care Centers (formerly Adult Day Services Network of Alameda County), is an association of adult day providers in Alameda County that collectively operate 16 centers. Core services include: Information and referral, community education, subsidies for respite, counseling and support groups, falls prevention programs, and a mental health initiative designed to better serve the growing number of participants with mental illness. The network has produced a video on Adult Day Services, Caring Hearts & Caring Hands, which can be accessed at YouTube.com.

6/3/2013 Vendor

Dennis Warren, Esq.

Dennis M. Warren, Attorney at Law, APC 827 Commons Drive Sacramento, CA 95825-6655

T: 916-564-9999

E: dwwotp@gmail.com

W: www.DennisWarrenAttorney.com



California Association for Adult Day Services
Continuous Associate Member Since 2009

Description:

Provide legal services to Adult Day Health Care facilities and their owners and administrators.

7/19/2016

Allied Community / Government Organization

Kathleen Kelly

Executive Director Family Caregiver Alliance 785 Market Street, Suite 750 San Francisco, CA 94103-9873

T: 415-434-3388

E: info@caregiver.org

W: www.caregiver.org



California Association for Adult Day Services Continuous Associate Member Since 1987

Description:

Public voice for caregivers including: information, education, services, research and advocacy.

6/23/2016 Vendor

Allan Jergesen, Esq.

Partner
Hanson Bridgett LLP
425 Market Street, 26th Floor
San Francisco, CA 94105-5401

T: 415-995-5023

E: ajergesen@hansonbridgett.com

W: www.hansonbridgett.com



California Association for Adult Day Services
Continuous Associate Member Since 1997

Description:

Hanson Bridgett is a full-services law firm located in San Francisco (with a branch office in Sacramento) that includes a group of attorneys who focus exclusively on advising and representing health and long-term care providers. These include hospitals, skilled nursing facilities, assisted living facilities, and home health agencies, as well as adult day care and adult day health care centers. The firm has expertise in a wide range of issues relevant to adult day services, including regulatory matters, reimbursement, business transactions, labor and employment, and litigation.

4/11/2017 Health Care Provider Partner

Maya Altman

CEO

Health Plan of San Mateo 801 Gateway Boulevard, Suite 100 South San Francisco, CA 94080-7408

T: 650-616-0050

E: maya.altman@hpsm.org

W: www.hpsm.org



California Association for Adult Day Services
Continuous Associate Member Since 2017

Description:

The Health Plan of San Mateo (HPSM) is a local, non-profit County Organized Health System (COHS) that manages medical and support services for Medi-Cal eligible residents and other vulnerable populations in San Mateo County. We currently serve more than 145,000 County residents.

Our Mission

To ensure access to high-quality care services and supports that help San Mateo County's vulnerable and underserved residents live the healthiest lives possible.

Our Vision

Healthy is for everyone—and we fight to make that possible.

Guiding Principles

- Advocate for the health and well-being of our members and other underserved residents of San Mateo County.
- Partner with providers and community organizations to overcome local challenges faced by members and providers.
- Give individual and personal attention to our members by being culturally and linguistically responsive to their unique needs.
- Support our providers by ensuring they receive timely payment for their services and by reducing administrative obstacles.
- Strive to be good stewards of public resources by focusing on the efficient use of services and funds.
- Act with the highest standards of ethics, integrity, and transparency.
- Embrace a work atmosphere that encourages employee growth and commitment to HPSM's mission.

2/8/2012 Vendor

Melani Conti

Senior Vice President Heffernan Insurance Brokers 1350 Carlback Avenue Walnut Creek, CA 94596-7299

T: 925-934-8500

E: melanic@heffins.com

W: www.Heffins.com



California Association for Adult Day Services

Continuous Associate Member Since 2012

Description:

Heffernan Insurance Brokers, formed in 1988, is one of the largest independent insurance brokerage firms in the United States. Heffernan provides comprehensive insurance and financial services products to a wide range of businesses and individuals. Headquartered in Walnut Creek, California, Heffernan has additional offices in San Francisco, Petaluma, Palo Alto, Los Angeles, and Orange, California; Portland, Oregon, and Chesterfield, Missouri.

Heffernan is an industry leader, ranking high for its presence in the insurance industry, and for its commitment to philanthropy in the communities it serves.

7/8/2016

Allied Community / Government Organization

Denise Likar

Vice President Independence at Home, a SCAN Community Service 3800 Kilroy Airport Way, Suite 100 Long Beach, CA 90806-6818

T: 562-637-7138

E: dlikar@scanhealthplan.com

W: www.independenceathome.org



California Association for Adult Day Services
Continuous Associate Member Since 1998

Description:

Resource for tools and information to help make informed health plan decisions.

8/4/2014 Health Care Provider Partner

James Kawakami

Manager, CBAS L.A. Care Health Plan 1055 West 7th Street Los Angeles, CA 90017-2577

T: 213-694-1250

E: jkawakami@lacare.org

W: www.lacare.org



California Association for Adult Day Services Continuous Associate Member Since 2014

Description:

L.A. Care's mission is to provide access to quality health care for Los Angeles County's vulnerable and low-income communities and residents and to support the safety net required to achieve that purpose.

6/30/2016 Health Care Provider Partner

Megan Dankmyer

Director, Long Term Care Molina Healthcare of California 200 Oceangate, Suite 100 Long Beach, CA 90802-4302

T: 888-562-5442

E: Megan.dankmyer@molinahealthcare.com

W: www.Molinahealthcare.com



California Association for Adult Day Services

Continuous Associate Member Since 2015

Description:

Molina Healthcare has been serving the health needs of low-income families and individuals for over 30 years. We:

- Are one of the most experienced health care companies in the United States
- Serve over 2.2 million members across the United States through licensed, quality accredited health plans
- Have been nationally recognized as a Medi-Cal and a Medicare leader
- Offer Medi-Cal and Medicare health plans with quality benefits and programs
- Help the financially at-risk get the health care they need
- Are led by doctors and operated by the Molina family

12/19/2017 Vendor

Julie Bernhard

External Relationships Director Nonprofits Insurance Alliance of California PO Box 8507 Santa Cruz, CA 95061-8507

T: 800-359-6422

E: info@insurancefornonprofits.org

W: www.insurancefornonprofits.org



California Association for Adult Day Services
Continuous Associate Member Since 2017

Description:

Founded in 1988, Nonprofits Insurance Alliance of California (NIAC) provides liability insurance to 501(c)(3) nonprofits in California.

Nonprofits Insurance Alliance Group is a group of 501(c)(3) tax-exempt, nonprofit insurers whose purpose is to serve 501(c)(3) tax-exempt nonprofit organizations by providing a stable source of reasonably priced liability insurance tailored to the specialized needs of the nonprofit sector and to assist these organizations to develop and implement successful loss control and risk management programs.

The Nonprofits Insurance Alliance Group began as a direct result of the liability insurance crisis of the mid-1980's, when insurance companies were refusing to offer affordable liability insurance to nonprofits, believing them to be "high risk."

8/29/2016

Allied Community / Government Organization

Mallory Vega

OC Adult Day Services Coalition c/o Acacia Adult Day Services 11391 Acacia Parkway Garden Grove, CA 92840-5310

T: 714-530-1566

E: ocadultdayservices.org/contact-us/

W: www.ocadultdayservices.org



California Association for Adult Day Services Continuous Associate Member Since 2009

Description:

The Orange County Adult Day Services Coalition exists to increase community awareness and access to adult day services, and to advocate for quality services for Orange County's aging population.

Our member centers are committed to the highest standards of care. Compassionate and professional staff members provide daily supportive services and specialized care in a positive and safe environment.

5/6/2014

Allied Community / Government Organization

Anwar Zoueihid

VP of Direct Services
Partners F2F Team
732 Mott Street, Suite 150
San Fernando, CA 91340-4212

T: 881-837-3775 x 137

E: azoueihid@picf.org

W: www.pic.org



California Association for Adult Day Services
Continuous Associate Member Since 2014

Description:

Under contracts with Managed Care Organizations (MCOs), Partners F2F Team provides face-to-face assessment services by Registered Nurses to determine if an individual meets the minimum qualifications for the Community Based Adult Services (CBAS) program.

Under the guidelines for eligibility, CBAS program participants must be frail and demonstrate a medical need for nursing, physical and occupational therapies.

11/15/2018 Vendor

Mike Zawadski

President RTZ Systems / CADCare® 3736 Mt. Diablo Boulevard Lafayette, CA 94549-3679

T: 510-986-6700

E: Mike@GetCare.com

W: www.rtzsystems.com



California Association for Adult Day Services
Continuous Associate Member Since 2001

Description:

CADCare® software for adult day services quality improvement, client assessment and billing.

7/31/2018 Health Care Provider Partner

Lori Andersen

Operations Director, LTSS Santa Clara Family Health Plan 6201 San Ignacio Avenue San Jose, CA 95119-1325

Mailing Address:

PO Box 18880 San Jose, CA 95158-8880

T: 408-874-1880

E: Landersen@scfhp.com

W: www.scfhp.com



California Association for Adult Day Services Continuous Associate Member Since 2017

Description:

Santa Clara Family Health Plan (SCFHP) enrolled its first member in February, 1997. Throughout its 20-year history, SCFHP has participated in pioneering initiatives to expand access to quality, affordable health care in Santa Clara County.

Since 2014, as part of the Affordable Care Act, SCFHP has welcomed more than 80,000 uninsured adults to its Medi-Cal program.

As a participant in California's Coordinated Care Initiative, in 2015 SCFHP launched the Cal MediConnect program to provide coordinated health care delivery to seniors and people with disabilities who are dually eligible for Medicare and Medi-Cal.

We continue to strive each day to provide consistently high quality care to the people of Santa Clara County.

Consultant

Amanda Sillars, MSW, LCSW

CEO/President Total ADHC Solutions, Inc. 2955 E Hillcrest Drive, Suite 129 Thousand Oaks, CA 91362

T: 805-917-2005

E: AGS@totaladhc.com

W: www.totaladhc.com



California Association for Adult Day Services Continuous Associate Member Since 2002

Description:

Exclusively serving the ADHC / CBAS / ADS industry for more than 20 years, providing consulting, manuals, training and software. Visit our website for more information: www.totaladhc.com

CONSULTING

- New ADHC / CBAS Start-Up Packages
- Person-Centered Planning
- IPC / Care Planning Consulting
- Chart Review Services
- Response to Letter of Correction

TRAINING

- General and Individual Training
- Person-Centered Planning
- Marketing

PRODUCTS

- Customized Policy and Procedure Manual with HIPAA
- Forms Manual
- Employee Manual
- Person-Centered Card Planning Manuals:
 - Social Work
 - Nursing
 - Activities

STAFFING SERVICES

(Los Angeles and Orange Counties)

- Psychological Consulting Services
- MSW / BSW Registry



11/15/2018 Vendor

Boris and Renee Nashtut

CEO and Co-Founders TurboTAR, Inc. / TurboADHC® 2535 Camino Del Rio South, Suite 355 San Diego, CA 92108

T: 888-757-3827

E: Support@turbotar.com
W: www.TURBOTAR.com



California Association for Adult Day Services
Continuous Associate Member Since 2010

Description:

Founded on inspiration, and focused on innovation, we continue to develop software and provide unmatched support as the largest ADHC/CBAS software and billing service company in California. Because we still own and operate our family-run ADHC/CBAS Center, we truly understand the roles and functions of: Administrators, Program Directors, Social Workers, Therapists, Software Developers, and Medical Billers.

Our goal is to maximize efficiency for staff, improve center profits, and simplify daily functions with the click of a mouse to help our providers provide better care for their participants.

Designed to help ADHC/CBAS center stay compliant, we provide updated software and personalized support to give you a clear view into your center's processes, finances, and so much more. Let us help you with:

- Tiered Service Plans including Software, Billing, Reconciliation and more.
- Complete Revenue Cycle Management
- Staff Training and User Support